CHEATHAM COUNTY TRUSTEE



To view, print, or pay online do the following:

Go to my website and click the button "Pay Taxes Online". <u>https://www.cheathamcountytn.gov/trustee.html</u>

There are several ways to search. If you have your statement, it is easier to search by year & receipt number. If you do not have your statement, then you can search by name, property address, or other options. If using property address, enter numerical and street name only. Do not enter Rd, Ave, Lane, etc. Then click the "Search" button. (See pic below)

To start your sea "Search".	rch, select y	our filter under Search Type, enter your search information	on in the boxes, then click on
Click on Paymen properties not all	t to verify the lowed for pay	full payment amount. Contact the Cheatham County Trus ment.	stee office for questions regardin
- Search Type Address	-	2056 george knox	Q
When ecorely	ing for a par	cel's owner please search by last name and then first name	ne. Additional filters can be defin

The next screen will show you all the tax years for your map/parcel. See pic below.

Office Hours: Monday & Wednesday 8am-4pm--Tuesday & Thursday 7am-5pm--Friday 8am-12pm

354 Frey Street-Suite A, (PO Box 56)-Ashland City, Tn 37015 Phone 615.792.4298

Cheatham County Trustee

Click on Payment to verify the full payment amount. Contact the Cheatham County Trustee office for questions regarding properties not allowed for payment.

Name	Tax Year	Receipt Number	Address	Property Type	Parcel Number	Base Total Due	Total Owed	Payment Status
	*			*				*
Perry Cynthia Diane	2024	16781	2056 George Knox Rd	Real	04-007007035.01- -000	\$198.00	\$198.00	● ■ PAY 😫
Perry Cynthia Diane	2023	16574	2056 George Knox Rd	Real	04-007007035.01- -000	\$0.00	\$0.00	Ĵ ✓ PAID
Binkley Roy G Etux Sandra K	2022	2155	2056 George Knox Rd	Real	04-007007035.01- -000	\$0.00	\$0.00	Ĵ ✓ PAID
Binkley Roy G Etux Sandra K	2021	2089	2056 George Knox Rd	Real	04-007007035.01- -000	\$0.00	\$0.00	Ĵ ✓ PAID
Binkley Roy G Etux Sandra K	2020	2063	2056 George Knox Rd	Real	04-007007035.01- -000	\$0.00	\$0.00	Ĵ ✓ PAID

You can see the year & receipt number, parcel number, base tax due, total owed, and payment status. If your taxes are paid it shows "Paid" with a check mark on the right. If it is unpaid it will show "Pay" in the green box with a credit card emblem. Also to the right is a "i +". The plus emblem(+) is if you have multiple tax years and/or multiple properties that you want to pay at the same time. For multiple properties you would search for each parcel and then click the "+" emblem to add them to your "cart". The "Pay" with the credit card image is what you would click if you are wanting to pay just the one tax. When paying you can also make partial payments online. After clicking the credit card image, you will have the option to pay by credit or debit card or ACH bank draft. The fee for credit/debit is 2.50% of the amount you are paying. If you pay by ACH Bank Draft the fee is \$1.00.

If you click the small I emblem(i) it will open another box. See below.

		Details	Tax History	Receipt(s)	A Notice		
I	CLOSE				PAY NOW	LINK YOUR ACCOUNT	
Location And Ow	ner Information	Taxes Owed Inform	nation	Land Informa	tion	Land Value Information	
County Name	Cheatham	Tax Year	2024	Parcel Number	04-007007035.01000	Land Value	\$32,200.00
City Name		Office Type	County	Deeded Acres	0	Improvement Value	\$13,600.00
Property Address	2056 George Knox Rd	County Property Taxes	\$182.00	Calculated Acres	0.0000	Total Value	\$45,800.00
Owner Name	Perry Cynthia Diane	S S D Taxes	\$16.00	Deed Book	608	Assessed Value	\$11,450.00
Receipt Number	16781	Total Owed	\$198.00	Deed Page	1034	Green Belt Indicator	
Property Type	Real	Due Date	2025-02-28 T00:00:00	Deed Date	08/31/2022		
				Additional	Savanah 16 X60 1990 Michael & Cindy Perry Jr		

This gives you the property information for whichever year you chose to look at. At the top of that box you have four options. Details is what you're looking at above in the picture. If you click Tax History it will take you back to the screen with all the tax years. If you click Receipt it will bring up a screen that shows you the payment date and amount. It will also allow you to View the Receipt. If you chose to view it, it will open in a separate screen. Then you can download or print the receipt. Then close that tab/screen/page from your browser and you will be back to the screen above. If you want a copy of your statement, you would click the option for "Notice". You can download or print this as well. When done close that tab/screen just like the receipt. It takes you back to the screen shown above. You would click "Tax Scroll" to go back to all the years again or click the word "Close" on the left. You can view any year shown. You can also choose to "Pay Now" or "Link Your Account +" from these screens.

If you do choose to pay online, it will bring up a payment screen when you click the credit card. It looks as if you have to Sign In/Register to pay online. You do NOT have to do this. You can just click "Continue" (bottom left) and it will allow you to keep going (see picture below). Next verify or change the amount you would like to pay then click Continue. You will need to enter your email address and payment information. Continue until your payment is submitted. It will send you an email telling you that your payment is pending. Then once the payment posts to the account you will get a second email telling you it is now paid. Keep those emails. They are your proof of payment. You can always look up and

print the tax receipt using the steps above once your payment has deposited in the Trustee Bank Account and the payment is posted.

1 Sign In / Register	2 Enter Payment Amount	Select A Payment Method Gonfirm Pa	ayment
	Why a citiSen portal account?	Sign In / Register?	
	 Save your payment methods for a speedy checkout Link your account for quick lookup of details 	SIGN IN REGISTER	
	Pay multiple citiSen portal offices with a single payment Track your payment history		
	CONTINUE CANCEL		

Make sure to verify the property you are paying on to make sure it is yours. As you can see the <u>receipt number changes</u> <u>EVERY YEAR</u>. People will search by receipt number and they use an old number on a previous year statement. That receipt number then pulls up someone else's property in the current tax year and they pay on the wrong property. <u>Always verify you're paying the property you want to pay.</u>

Once you're done, you just close the browser. There is no need to sign out.

You can do this anywhere. I have used my cell phone for this portal. I do think it is easier from a desktop though.

If you have any questions or concerns, please contact me at 615-792-4298 or cindy.perry@cheathamcountytn.gov

Thank you,

Cindy Perry Cindy Perry Cheatham County Trustee

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